

# NC ABLE Program Board of Trustees Meeting May 16, 2018

**Communications and Outreach Update** 



# A Few NC ABLE Outreach Highlights – February – April 2018

#### Presentations and/or Tabling

NC Arc Annual Conference

Autism Society of NC Annual Conference

NC Disability Rights Annual Conference

NC TIDE (Training, Instruction, Development and Education) Annual Conference

Triangle Low Vision Alliance

Speaker Series – Family Connections

NC DHHS Commission on MH/DD/SAS

### **Special Events**

Next Steps of Wake County Resource Fair National Disability Institute webinar NC Division of State Operated Healthcare Facilities webinar Monarch employment services webinar

### Upcoming:

Autism Society of NC – webinar National Disability Institute webinar featuring National ABLE Alliance Special Olympics of North Carolina

#### Social Media

Campaign #3, #4 and #5 completed Campaign #6 underway (details next page)

#### Upcoming:

Facebook LIVE

#### National ABLE Alliance

Participant communications Alliance Working Groups

#### **NC ABLE Materials**

Spanish translation underway
Materials updated to include new provisions
NC State Operated Healthcare Facilities
distribution

RSD *Monitor*, *DST Compass*, links on collaborators' websites, e- newsletters, membership materials (i.e. Autism Society of NC *Spectrum* magazine, NC Bar Association e-blast, )





### Facebook, Twitter and Google Ad Campaigns – Feb - April



14,815 reach 736 engagements 457 clicks NC parents of kids w/#disabilities - you can SAVE for today and SAVE for tomorrow with NC ABLE - and KEEP #SSI #SSDI #MEDICAID https://bit.ly/2HcDyyZ



NC ABLE - North Carolina's Davis Family Shares Their Story

YOUTUBE.COM

Learn More





Save & KEEP Benefits | Enroll at NC.SaveWithABLE.com

Ad nc.savewithable.com

Save for qualified expenses while KEEPING your Medicaid & SSI benefits

80,316 impressions 6,590 video views (14% retention) 925 clicks on website



NC ABLE Accounts Allow People with Disabilities to Save & KEEP Benefits



37,924 Impressions (awareness) 213 website clicks



NC ABLE Program @NCABLEProgram

New rules allow **#PeopleWithDisabilities** who are employed to SAVE MORE \$\$ and KEEP **#SSI #SSDI #Medicaid** - Learn more http://bit.ly/2pZFdOD pic.twitter.com/0WKN7QB5o8

# Facebook and Twitter Organic Highlights - Feb - April







**Top Tweet** 1,311 impressions and 35 engagements







NC ABLE Program @NCABLEProgram - Apr 13
Join @realeconimpact and @nctreasurer - Free webinar
- Learn to Save with #ABLE in NC ABLE Program - Keep
#SSI #Medicaid Register here - bit.ly/2qspdqN
pic.twitter.com/LqzL2aIJFM

# **Appendix**

## NC ABLE Launch and First Year Rollout - Communications Strategy Outline

#### **Primary Areas of Focus**

**Phase I -** Program "Soft" Launch – *Jan - June 2017 - <u>complete</u>* **Phase II -** Initial Communications and Outreach – *July 2017- June 2018* 

### **Goals** in support of these Primary Areas of Focus

- 1) <u>Education</u> through engagement Engage the public through effective networking, with the goal to educate potential participants (and their families) about the benefits of ABLE and NC ABLE.
- 2) <u>Enrollment</u> Provide inform on the enrollment process and NC ABLE account benefits/features. Dispel misunderstandings and provide information that makes individuals feel comfortable taking action.

#### **Primary Audiences**

- 1) People with disabilities, their families, and guardians
- 2) Organizations that provide services and supports
- 3) NC General Assembly

Priority: Public/Media, NC advocacy and membership associations, state and regional community groups, Legislators and their staffs Secondary: Financial services providers, Businesses who provide services and supports, Legal services

### Kev messages

- The NC ABLE Act is one of the most significant pieces of legislation ever passed in NC to <u>support independence for people with disabilities</u>. NC ABLE accounts have the potential to make a real and lasting impact on the financial security of individuals with disabilities, and their families.
- 2) NC ABLE accounts provide people with disabilities and their families <u>a new opportunity to save and plan for a better economic future and improved quality of life, without losing needed supports from SSI, Medicaid, and other programs. NC ABLE accounts positively impact financial day-to-day challenges <u>and</u> provide an opportunity to save for the future.</u>
- 3) Because North Carolina participates in the National ABLE Alliance, NC ABLE accounts have the benefits of extremely competitive pricing. coupled with high quality institutional investment management. The NC ABLE Program Board of Trustees provides strong oversight of the NC ABLE Program.

### A few of our key collaborators







seeking liberty + justice

# National **ABLE** Alliance























