



North Carolina Retirement Systems

Retirement Monitor – May 25, 2010

A monthly newsletter for public sector human resources and payroll specialists from the Retirement Systems Division of the North Carolina Department of State Treasurer.

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2009 Annual Benefits Statements Now Available in ORBIT

The 2009 Annual Benefits Statements are now available to members in ORBIT. **Statements have not been mailed.**

If you still had outstanding 2009 payroll data issues that had not been resolved with the Retirement System by February 2010, then some of your employees' statements have not been posted, but will be posted by the end of the summer. An e-mail notification will be sent to you confirming the new posting.

Any assistance you can provide to your employees who do not have access to a computer during the course of their work day is greatly appreciated, such as a centrally located computer workstation or kiosk.

The Annual Benefits Statement contains valuable information for you and your employees, including:

- Contributions to the NC Retirement System as of December 31, 2009.
- Beneficiary designation(s).
- A projected retirement benefit, for the member with at least one year of service.
- A Social Security estimate if the member's projected retirement age is 62.
- A gap analysis – a projection of what the member may have saved toward retirement versus what the member may need in retirement.

To help you and your employees better understand the statement format and content, frequently asked questions and a user guide are now available on the "Employers" and "Active Employees" sections of the Retirement Systems' web pages at www.myncretirement.com.

Disability Training Session

The Retirement Systems Division's Educational Retirement Group will hold a TSERS disability training session on June 3, 2010. The session will be held from 8:30 a.m. to 4:30 p.m. at:

North Carolina Cooperative Extension
OP Owens Agriculture Center
455 Caton Rd
Lumberton, NC

Since seating is limited, registration is required. Please register to secure your seat (reserved on a first come, first served basis) by sending an e-mail to:
Jeannie.Alston@nctreasurer.com.

2010 Retirement Planning Conferences Schedule

The N.C. Retirement Systems conducts retirement conferences for members of the Teachers' and State Employees' Retirement System (TSERS) and the Local Governmental Employees' Retirement System (LGERS).

The conferences provide an orientation for new members, pre-retirement planning information for members closer to retirement and educational information for personnel officers and others who handle retirement matters. Prudential Retirement, our third-party administrator, also offers information on the NC 401(k) and NC Deferred Compensation (457) plans. Registration is not required. Some locations may charge a parking fee.

Members unable to attend their local conferences may access the PowerPoint presentation shown at the conference. The presentation is available on the [Employers](#) and [Active Employees](#) sections of the Retirement Systems website under "Retirement Planning Resources." There is a presentation: for TSERS members and one for LGERS members.

Below is the schedule of Retirement Planning Conferences. **TSERS sessions begin at 9:30 a.m. and LGERS sessions start at 1:30 p.m.** The conference schedule is available on the Employers and Active Employees sections of the Retirement Systems website at www.myncretirement.com. **Members should check the website regularly, or contact Member Services (telephone numbers below), for schedule updates.**

Member Services employees at the Retirement Systems are happy to help with questions. Please call 1-877-627-3287 (toll-free) or 919-807-3050 (Raleigh area only). Members may also schedule an appointment to meet with a counselor. We ask that members request and receive a retirement estimate before scheduling an appointment. Members should complete a [Form 309](#) to request an estimate.

June 2, 2010	Central High Building Room 301 1141 Elizabeth Drive Charlotte, NC
June 9, 2010	Pitt County Agriculture Center Auditorium 403 Government Circle, Suite 2 Greenville, NC
June 22, 2010	Central Carolina Community College Lecture Hall 1801 Nash St Sanford, NC
June 29, 2010	Town of Lake Lure Lake Lure Municipal Center, Community Hall Room 2948 Memorial Highway Lake Lure, NC
June 30, 2010	Cleveland Community College Mildred H. Keeter Auditorium 137 S Post Rd Shelby, NC
July 13, 2010	UNC – Wilmington Cameron School of Business Room 105 601 S College Rd Wilmington, NC

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| July 14, 2010 | Carteret Community College
Joslyn Hall – McGee Building
3505 Arendell St
Morehead City, NC |
| July 21, 2010 | Roanoke-Chowan Community College
Community Room – Freeland Bldg, Room 140
109 Community College Rd
Ahoskie, NC |
| July 27, 2010 | Vance-Granville Community College
Building # 9 Civic Center
Exit 209 off Interstate 85
Henderson, NC |
| July 29, 2010 | The Clayton Center
Council Chambers
111 East Second St
Clayton, NC |

Retirement Systems Contact Information

- Employers with ORBIT Payroll Reporting questions should call 1-877-NC-ORBIT (1-877-626-7248) or 919-807-3055 (Raleigh area only). For all other questions, contact the NC Retirement Systems Division’s Employer Education and Services Unit at EESU@nctreasurer.com or call toll-free 1-877-807-3131 Option 2 (outside Raleigh area) or 807-3131 Option 2 (Raleigh area only).
- Active Employees with questions or in need of information or forms should contact the Division’s Member Services unit toll-free at 1-877-627-3287 (for outside Raleigh area) and (919) 807-3050 (Raleigh area only).
- Retirees with questions or in need of information or forms should contact the Division’s Member Services unit toll-free at 1-877-733-4191 (for outside Raleigh area) and (919) 733-4191 (Raleigh area only).

Remember, to better serve our Spanish-speaking customers, the Retirement Systems’ Call Center is staffed with a representative who can assist members with translating Retirement Systems’ information and addressing their retirement-related questions.

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The Retirement Systems Division manages retirement benefits for more than 820,000 working and retired N.C. public employees. The North Carolina Retirement Systems continue to rank within the top five systems nationally. With approximately \$68 billion in assets, the Systems comprise the 10th largest public pension plan in the United States.